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## Good Luck—Kay Noble



We say goodbye to Kay Noble who has been engaged with the CT Chapter of HDI for the past twelve years and has served as a board member since 2008. Kay is moving back to her home state, Texas and we are really going to miss her! Kay has been an integral part of the board. She has helped grow membership and planned and executed numerous meetings. She has interviewed and booked many of our great speakers and found awesome venues to host our meetings.

During our October meeting, we recognized Kay for her dedication to the Connecticut HDI Chapter. We wish Kay tremendous success in the future and encourage her to join an HDI chapter in TX.

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## 2016 HDI Conference

The HDI National Conference will be held in Orlando FL April 12 – 15, 2016. This year's theme is *Unite and Triumph*. We are thrilled to announce that Jocelyn DeMaio, our CT Chapter VP of Finance will be once again returning to the national stage to present on the topic of *Building Your Personal Brand*. We hope some of our local chapter members will be there to root her on! If anyone is planning to attend the conference, please let [Diana Culver](#) know so we can organize a group social event one evening during the conference. More information about the conference can be found at <http://www.hdiconference.com/>



Above: Picture from last year's conference.



### Why Register

- Eighty content-rich breakout sessions
- Five thought-provoking keynote speakers
- CT HDI's Jocelyn DeMaio is presenting

# 2015 Fall Recap



Since our last newsletter, we are off to a good start for the 2015 Fall season. For your reference here is a recap.

Let's  
Recap

## October Meeting: Are You Contributing All You Can



The CT Chapter of HDI was fortunate enough to have Rachel George from The Hartford Financial speak at our October, 2015 meeting. Rachel's presentation, *Are You Contributing All You Can* highlighted several themes, most of them reminders of how we can improve our overall relationships both at work and at home.

Rachel presented content from various sources most notably, [CruxPoint's Breakthrough Leadership](#), Lee Colan's [Passionate Performance](#) and Randy Pausch's [Last Lecture](#) and used personal examples of how she's lived the behaviors and themes in her day-to-day life.

She gave us tips on how we can help motivate and build our teams, strive for excellence and ultimately deliver superior outcomes. She encouraged all of us to take a look in the mirror and ask ourselves are we truly contributing all that we can?

## Recognize Your Team

It's time to submit the Analyst of the Year and Desktop Support Technician of the Year. Submit your nominations today. Click [here](#) to learn more, it only takes a few minutes to submit the form. We will announce the winners at our December 11 meeting which will be held at the Chowder Pot in Hartford, CT. Don't miss out on this (easy) opportunity to recognize someone for all of their hard work! As shown below, last year we recognized top talent. Recognize your top talent today!.



Above: 2014 CT Chapter 2014, Analyst of the Year: Phoenix Lombardi with Traveler's leadership.



Above: 2014 CT Chapter Desktop Support Technician of the Year: Dan Ahern with his manager from The Hartford

## Analyst and Desktop Support Technician of the Year Nominations



Is there an outstanding support analyst in your organization that you feel is deserving of recognition for their commitment, dedication, and service to your customers?

The HDI Desktop Support Technician Award recognizes technicians that exemplify the best of the best in the industry! All nominees will have demonstrated extraordinary commitment, dedication, technical aptitude and service to customers while consistently exceeding performance objectives

Submit your nominations today to recognize top talent!

Nominate: [Analyst of the Year.](#)

Nominate: [Desktop Support Technician of the Year.](#)



# What We Accomplished

## Connecticut Chapter of HDI – What We Accomplished

This Fall, the board continues to work to bring you fantastic presentations that you witnessed first-hand from **Mark Thompson** with his “**Windows 10 Demo**” in September, **Rachel George** “**Are You Contributing All You Can**” in October and our very own **Joe McGee** will be presenting “**Building Team Dynamics**” in December.

It's that time of year to nominate your company's top talent for [Analyst of the Year](#) and [Desktop Support Technician of the Year](#). I ask that each of you look around your offices (physical or virtual!), think about what a great team you've helped cultivate, and invest 15 minutes in recognizing your staff. Nominees are interviewed in late November and the winners will be announced at our December 11th event. Deadline for submission is November 13<sup>th</sup>. Connecticut winners then go on to the regional competition and ultimately to the HDI 2016 Conference in Orlando, Florida next April.

We continue to work on the second half of our 2015 / 2016 HDI season. It's not too late to voice your opinion. If you have a topic you would like to hear about, or a location we can host at. Please contact Theo Sullivan. As the leaves are starting to fall, we are just getting fired up. See you in December!

*Theo Sullivan—Chapter President*

## Upcoming Events

Event meetings for 2015

- 12/11: *Building Team Dynamics* by Joe McGee. Analyst and Desktop Support Technician of the Year Awards at The Chowder Pot, Hartford
- January 2016: TBD webinar

Check out our [website](#) Reach out to Joe McGee for more information.



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## Have you joined our LinkedIn Group Yet



Groups  Connecticut Chapter HDI

Join our HDI Group with access to the following:

- Start a discussion and receive input from other members.
- Stay a breast with news and information provided to you by the VP of Social Media.
- Communicate with other members on similar topics.

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